

We want to thank all of you who choose the Twisted Vine to celebrate your evenings out and special occasions. The support and growth we have experienced these last few years have been beyond what we ever envisioned when we began our little operation. We are always striving to make your experiences with us memorable ones. As we become busier, we want our customer service to meet the standards you have come to expect. In an effort to meet your expectations and improve our level of service, we have made some necessary changes to our policies for large parties. Listed below are a few additional guidelines that we feel are essential to improving your experience at The Twisted Vine.

### **Large Party Guidelines (10 or more guests)**

- **Unfortunately we can no longer accommodate large parties on FRIDAY and SATURDAY evenings due to the high volume we experience during these peak hours**
- Parties of 10 or more are required to make a reservation
- Parties of 10 or more will be seated on our patio (weather permitting)
- Parties cannot be seated unless 75% of the group is present
- We will hold your reservation no longer than 30 minutes
- Groups under 10 guests are not required to make a reservation. However, if your party should exceed 10 guests during the course of the evening, we cannot guarantee they will be seated at your table
- If we can accommodate seating at the same table should your party grow over 10, there will be a minimum order amount per person applied
- We cannot run separate tabs for parties of 10 or more.
- We will no longer be able to accommodate walk-in parties of 10 or more
- Larger parties (12+) may be required to pre-arrange food choices (limited menu or buffet) prior to event.

### **Large Party Fees**

- **(Sunday-Thursday)** In order to reserve a table for 10 or more on these days, we are now requiring a \$45 per person minimum, excluding tax and service fee. If the minimum is not met, we will add the difference to your final bill.
- **(Friday-Saturday)** Unfortunately, we can no longer accommodate large parties due to the volume we experience during these peak hours
- These are starting prices. Upgrades and private parties are available, and price is subject to change.

### **Holiday Large Party Fees (From November 21<sup>st</sup> 2012-January 15<sup>th</sup> 2014)**

- **(Sunday-Thursday)** Please contact Jeff Mayhew at [jeff@twistedvinewines.com](mailto:jeff@twistedvinewines.com) to inquire about Holiday pricing.

Please contact Jeff Mayhew at the email below to set up your reservations. Please allow 24-48 hours for a response.

Email- [jeff@twistedvinewines.com](mailto:jeff@twistedvinewines.com) We look forward to serving you!